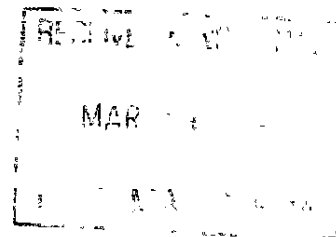




**NORTHWEST**  
HANDLING SYSTEMS, INC.  
The Material Handling Experts

February 26, 2004



Federal Communications Commission  
Marlene H. Dortch  
445 12<sup>th</sup> Street, SW, Room TW-A325  
Washington, D.C. 20554

Subject: Touch America Section 63.71 Application  
Docket No. 03-259 and Com. Fil. File 667

Dear Ms. Dortch,


I wanted to send you a short note to thank you and FCC for holding Touch America's feet to the fire!

I was clear to me that they wanted out from any "customer" obligation as soon as possible and that without the FCC's action they would have effectively shut down hundreds of businesses

By now I hope that all of Touch America's ex-customers are with different and better communication providers

I only hope my current provider can hold on for more than three years

Thank you again for your consideration,

  
Kevin Thomas  
General Manager  
NW Handling Systems, Inc.

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